

Pre & Post-Assessment Module Two: Communication

1. I know and understand the definition of communication.
Yes No
2. I understand both personal and systemic communication processes.
Yes No
3. I know and understand what non-verbal communication is.
Yes No
4. I know and understand the barriers that hinder effective communication.
Yes No
5. I understand my role as a listener.
Yes No
6. I know and understand the definition of active listening.
Yes No
7. I know the techniques for improving communication skills.
Yes No
8. I know what it means to communicate assertively.
Yes No
9. I know the two deficiencies of effective communication.
Yes No
10. I know how to practice open communication.
Yes No

Name:
Date: